



First American
Bank & Trust



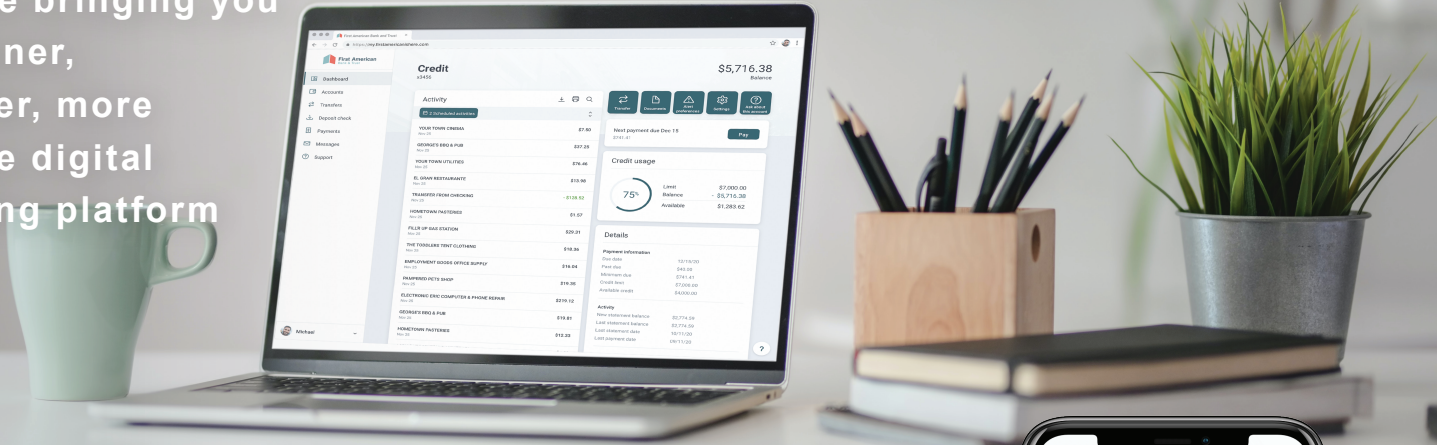
INTRODUCING

A New Digital Banking Experience

On November 16, 2020:

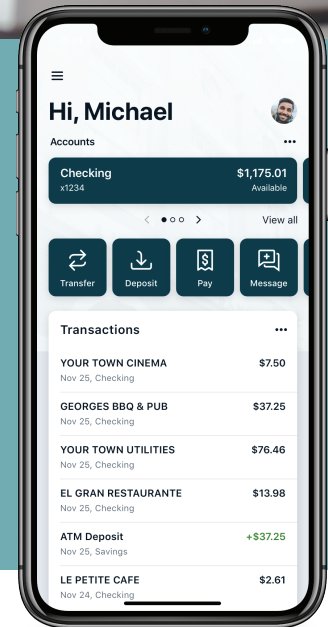


We are bringing you a cleaner, simpler, more secure digital banking platform



What to Expect

- A uniform look and function across **all digital devices** to simplify how you manage your money.
- Your new Mobile App, **FABTGo**, will be available in the App Store and Google Play on 11/16/2020, and includes log-in via Touch, Face ID and PIN for enabled devices.
- A fully customizable **Dashboard** that allows you to create nicknames for your accounts, reposition the “widgets” on your dashboard and even add a profile picture.



Use this Guide

for a Quick Start on November 16th!

- ➊ Visit our **New and Improved Website** at www.FABT.bank and download the mobile app FABTGo from the App Store or Google Play
- ➋ From the **Log-In Drop Down** options choose **Personal Banking** and log in with your current User ID and the last 4 digits of your Social Security number. Please contact us if you have any difficulties.
- ➌ **Business Banking Customers:** please be on the look-out for a letter from us via USPS as well as email in early November providing you with your log in info.
- ➍ Follow the system prompts to create your new password. Click “Show Rules” for a guide on what special characters are accepted.
- ➎ Two Factor Authentication is part of the new enhanced security. A code will be sent by text or phone call, whichever you specify during this process.

Good News! You only need to complete these steps once and your log in information is same across all digital devices.

More FABulous Features from any Device!

- Use Debit Card controls to activate a new card, turn your card on/off, report lost or stolen cards, and even reorder a new one
- Attach Notes, Tags, and Receipt Images to your transactions
- Send and receive secure messages from FABT including documents to sign
- Create balance and transaction alerts for any account
- Set up your own Travel Notices
- Connect accounts at other financial institutions



- View check images, E-Statements, and even add external transfers
- Deposit checks into qualified accounts with mobile remote deposit using your camera on your phone or tablet.

Important Information to Enhance Your Digital Banking Experience at www.FABT.bank



A new security feature will ask you to enter your password during higher risk actions including adding Payees in Bill Pay, adding external accounts and changing email and physical addresses.

Account History: 120 Days of history will be brought over in your transaction history with all past transactions remaining available in your E-Statements.

Alerts: Any alerts set up prior to the update will need to be re-created when you log in to the new platform.

Important dates

Nov 6 — 16

Consumer Bill Pay will not be available to add new payees or schedule payments but all scheduled payments will continue to be processed. **Business Bill Pay** will continue to be available for changes through 11/12/2020.

Nov 13 — 16

Consumer and Business Online Banking accounts will be in “**View Only**” mode providing balances from end of day Friday, and removing access to transfers and Bill Pay until the new system “Goes Live” On Monday!

Nov 14

All branches and drive thrus will be closed on this Saturday.

Nov 16

Your **New Online Banking System** is waiting for you. Download the mobile app, and go to www.FABT.bank for the FABulous New Digital Transformation!

