



First American
Bank & Trust

STRONG | STABLE | HERE

24/7 ACCESS LINE

Quick Reference Guide

Local **706-552-4848**
Toll Free **855-322-4848**

Quick Tips

Press or Say

- Operator (0)
- Main Menu (3*)
- Go Back (*)
- Skip (5*)
- Repeat (3)
- Hang Up (7*)



Press or Say

1 Account Balances

2 Account History

3 Funds Transfer

4 Debit Card

5 Stop Payments

6 Bank Information

7 Change Pin

***** Speak to a Representative

MAIN MENU

Press or Say 1 for Account Balances Menu 4 for CD Accounts
2 for Checking Account 5 for Loan Accounts
3 for Savings Account

Press or Say 1 for Debits/Withdraws 4 for All Transactions
2 for Credits/Deposits 5 for By Account
3 for ATM Transactions 6 for By Check Number

Press or Say 1 to Transfer Funds Immediately 4 to Hear Existing Scheduled Transfers
2 to Schedule a Funds Transfer 5 to Delete a Scheduled Transfer
3 to Make a Payment

Press or Say 1 for Activation 4 for Customer Service (X 5000)
2 for Deactivation (Permanent – must re-order card from FABT)
3 for After Hours LOST/STOLEN Cards 888-297-3416
within US 888-297-3416, outside US 206-389-5200

Press or Say 1 for Stop Payment by Specific Check
2 for Stop Payment by Check Range
3 for Stop Payment Inquiry

For branch hours of operations and locations please visit our website www.firstamericanishere.com

You will be asked to enter your account number to change your pin

To be transferred to a Customer Service Representative

HOW TO USE BANK BY PHONE

- ▶ Dial 706-552-4848 or Toll Free 855-322-4848 and Press "1"
- ▶ Follow the menu prompts
- ▶ Enter your account number and PIN
- ▶ Depending on the transaction type you may be prompted for the last four digits of your social security number

